What it could mean to you
Your local panel beater's just around the corner – if we like them too we have no problem with you using them.
That ute was your pride and joy, and now it's gone. But we want you to have a new one.
We don't want to penalise you for something you didn't do.
Even if your windscreen's gone, your no claim discount hasn't gone with it.
Your apprentice took the truck home overnight and it was broken into. His tools were stolen from the back seat. It's good to replace them.
An employee had an accident in your van and it's undrivable. We'll foot the bill for getting it to the nearest repairer.
When they track down your truck it's too badly damaged to drive, but you can hire a replacement vehicle and continue your business.
You're making deliveries in the country and the roo came from nowhere. It's a long cab ride home, but we won't leave you stranded. Too far to go today? We'll put you up at a hotel.
Your keys are lost. Not to worry – we'll arrange new ones and recoding your locks for peace of mind.
Your truck catches fire in an accident and the fire brigade is called to put it out. They send you the bill. We'll do what we can to cover it.
Something you'd really rather not leave for family members to worry about.

^{*}Except money, securities, jewellery, furs, mobile phones, laptop computers, GPS and portable music devices.