

ANZ TRANSACTIVE – GLOBAL (AU & NZ)

Preparing Your Business for Business Continuity Planning (BCP) during the Coronavirus (COVID-19) Pandemic

To assist you to minimise the impact of the Coronavirus (COVID-19) pandemic to your business, ANZ (Australia and New Zealand Banking Group Limited ABN 11 005 357 522 (“ANZ”)) has the following actions available for you to consider:

1. Future dating payments

Future dating payments allows you to approve your payments and ANZ will hold them for processing for up to 120 calendar days.

For assistance with completing Future Dated Payments, please refer to the **Payments User Guide on anz.com/onlineresources**.

2. Consider downloading the ANZ Transactive – Global Mobile App

The ANZ Transactive – Global Mobile App allows you to manage and approve your cash management and trade activities on the go. The app is available on the Apple App Store* and Google Play Store# and provides the following features:

- View real time account balances
- View current and prior day account transactions
- View transaction details including funding and beneficiary details, amounts, value date and audit history
- Approve and reject transactions
- Obtain a dynamic exchange (FX) rate
- View the status of payments and trade transactions for up to 30 days

(Note: All ANZ Transactive – Global Payments AU & NZ users who have access to view accounts or payments, make approvals or get an FX rate automatically have access to the mobile app. Use of the app may incur data and/or other telecommunications usage charges from an internet and/or telecommunications service provider.)

*App Store is a service mark of Apple Inc.

#Google Play and Google Play logo are trademarks of Google Inc.

3. Consider having Security Device Users take their security devices with them

Security Device Users may take their security devices with them when they are outside the office so they can continue to perform their online banking tasks including logging on and performing actions that require Two-Factor Authentication.

4. Ensure Security Device Users have registered their email, phone number and security questions so they can reset their own passwords

Security Device Users can independently reset their password if they have their email, phone number and security questions registered with ANZ.

- To reset your password refer to the “Forgot Password” section of the **Getting Started User Guide available at anz.com/onlineresources**.

5. Schedule critical reports to be emailed to you

Balance and transaction reporting can be emailed to you via encrypted email on regular intervals without needing to log into ANZ Transactive – Global on a regular basis.

To schedule your balance and transaction reporting, refer to the “Schedule Reports” section of the **Report Centre User Guide available at anz.com/onlineresources**.

Need Help?

For further assistance, please contact your local ANZ Representative.